



Oxygen

working for a cleaner environment

### Terms & Conditions

Oxygen Environmental, a company incorporated and established in Ireland, undertakes to provide the following services:-

- To collect refuse/waste for the purpose of disposal subject to the conditions set out hereunder
- To deliver such refuse/waste for disposal to a licensed facility
- To pay the charge levied by the relevant authority for the disposal of such waste/refuse.

Your current price is subject to disposal charges remaining unchanged. The wheelie bins provided are the property of Oxygen Environmental at all times, they are provided on a rental basis. Please ensure your bin is left out early for collection and brought back in afterwards. Lost or stolen bins will be subject to a €50 replacement charge. Please also note, NO HOT ASHES IN WHEELIE BIN.

Customers should inform their local Oxygen office of a change of address. Should a customer move house and no longer require their existing bin at a new address, their account must be cleared of any outstanding amounts owed before it can then be closed. If a customer requires a bin at new address, they may need assistance to transport the wheelie bin to the new address and continue with original account.

**Account Customers:** Oxygen bins are fitted with Bin Identification Technology. This means that our collection vehicles can identify whether or not an account has been paid up to date, and whether or not the bin should be emptied. It is important that you keep your account paid up to date and within the payment terms as detailed on the face of your invoice. If your account is not within our agreed terms our new system will automatically reject your bin for collection.

**Pay By Use:** The bins required for using this service are supplied by Oxygen and remain the property of the company. This service is provided on the basis that there will be at least one bin collection per calendar month. Oxygen reserves the right to withdraw this service from any customer who does not abide by these conditions. The minimum top-up payment is €10. Customers who make a payment for less than the minimum amount will be liable for the transaction costs incurred in processing the payment

**Contract:** Please note the contract between Oxygen Environmental and the customer is for a 12 month period.

**Termination of service:** In order to terminate the service one month's notice of your intention to terminate must be provided. Termination of service will be subject to a €50 cancellation fee. If no monies remain outstanding from you after the one months notice period has expired, your service with Oxygen will terminate. If however, monies are still owed, Oxygen will not terminate the contract until the balance has been settled. Please note that if the service was paid for in advance, the customer is not entitled to a refund at the time of termination.

Materials for collection must be placed in a wheel bin or an Oxygen branded pre paid bag. Any materials presented in unidentifiable waste bags will not be collected.

Part or full payment will be deemed as acceptance of the terms and conditions listed above.

**Check out our new website [www.Oxygen.ie](http://www.Oxygen.ie)**